

Insurance Inspection Boot Camp for Appraisers FAQ

Why would an appraiser consider doing an insurance inspection?

We've found that both our staff appraisers and independent contractors like the Insurance work, to supplement standard appraisals, for the following reasons:

- There is no value involved. There is no pressure to determine value or marketability.
- The turn times are low pressure. The report should be submitted to Pro-Teck within 2 weeks after it is assigned. It's perfect filler work.
- Orders tend to be concentrated. Sometimes there are 30-40 orders in the same town.
 This not a rule, but it is not uncommon.

How much money can I expect to make?

 Our appraisers average \$30/hour; Interiors generally pay \$25 and Exteriors \$15. The scope of the inspection is limited, only requiring 5-15 minutes on site. Most appraisers find this to be good 'filler' work while some are doing it full time and completing an average of 10 inspections per day.

What are Pro-Teck's expectations?

- Communication and quality are paramount.
- We expect you to attempt to make contact with homeowners within 24 hours of receiving new work.
- We expect you to contact us when something comes up that will prevent your completing work on time.
- All of your work should be a source of pride and done with excellence.

Will I be considered for appraisal work?

Absolutely! We have both staff appraisers and a fee panel of independent appraisers.
 Active members of our appraiser community get first consideration for orders in their coverage area.

Are staff positions available?

Currently, we are focused on improving our network of independent appraisers that
are cross trained for Insurance Inspection. However, based on growth and
performance, we may open more staff (reviewer) positions in the future. Our hope is
to have a strong network of active, trained, independent resources to recruit from.

What does Pro-Teck provide?

Pro-Teck will provide training, support, a user account at www.pro-teck.com and a photo ID. As an independent contractor all other expenses are your responsibility.

What else do I need?

If you have a home office with a computer and a broadband Internet connection
you're most of the way there. You will need a digital camera and a measuring wheel
or laser distance measuring meter.



Who is Pro-Teck?

 We are a national residential real estate valuation provider. We provide Appraisals, Broker Price Opinions and Inspections services. We were established in 1977 and our headquarters are in Waltham.

How often do inspectors get paid?

• Pro-Teck's standard payment cycle is on the 5th and 20th of every month. Completed reports that are aged 30+ days are paid each payment cycle.

Is order volume consistent?

We are seeing consistent volume at this time and only expect it to increase into 2007.
 Particularly high volume is south of Boston (Suffolk, Norfolk, Plymouth, and Barnstable Counties) plus the Springfield and Sutton areas.

When are boot camps?

 At our office in Waltham we are running boot camp training every Tuesday and Thursday from 3 to 5PM. Depending on demand we will also run boot camps at remote locations from time to time – probably in the evening. If getting to Waltham during a weekday is impossible let us know how far you are willing to travel and we'll do our best to accommodate you.

How soon after boot camp will I get inspection orders?

 Immediately. We are specifically looking for appraisers because you already have the skills to do excellent work. Our goal is to assign trial orders as soon as you leave boot camp.

How do I sign up?

• Send an email to ibootcamp@protk.com with your complete information (name, address, and phone number) and attach your resume and let us know what session you would like to attend. Also provide PDF copy of license, E&O insurance and a rate sheet for appraisal consideration.

How do I get to Pro-Teck?

- Pro-Teck is located on Waverley Oaks Road on the Waltham / Belmont border next to the Beaver Brook Reservation.
- From Route 128/95 take exit 28a Trapelo Road / Belmont and go straight on Trapelo Road for 3.6 miles (through 4 traffic lights) to Route 60 / Waverley Oaks Road.
- Go right on Waverley Oaks Road for / Route 60 for .2 miles. Turn left into 411 Waverley Oaks. Pro-Teck is on the 2nd floor of building #3 (straight down the hill).